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Docket No. TOL-100
Serial No. 09/997,492Remarks

Claims 1, 4-5, 9, 10, 13-18 and 35-37, 39 and 40-44 were pending in the subject application. By this amendment, claims 1, 4-5, 9, 10, 13-18 and 35-37, 39 and 40-44 have been canceled and new claims 45-50 added. Support for claims 45-50 can be found, for example, on page 5, lines 19-23, page 6, lines 7-17, and in Figures 6 and 7. Accordingly, claims 45-50 are now before the Examiner for her consideration.

The applicant wishes to thank Examiner Silbermann for the courtesy extended to the undersigned, and Ms. Efron, during the personal Examiner Interview conducted April 19, 2004. This response and the amendments set forth herein are submitted in accordance with the substance of that interview.

In accordance with the discussion during the Examiner interview, the claims have been amended herein to focus on the applicant's unique method for facilitating communication between a hotel guest and the hotel staff. The claims are now specifically drawn to this method wherein the method involves the use of one embodiment of the applicant's device. This embodiment can be seen in, for example, Figures 6 and 7.

The applicant respectfully submits that the method, as currently claimed, is not taught or suggested, by the prior art. In this regard, the applicant submits that the Scalice patent (U.S. Patent No. 3,596,390) does not disclose or suggest the applicant's claimed method. Please note that the Scalice reference pertains to a manual "computer" used for indicating directions for cosmetic use. Thus, the Scalice device has no relationship to, and could not be used for, the current applicant's method. Specifically, Scalice does not disclose or suggest a hotel communication method that utilizes a device having an indicator, an indicator window and an instructional window, wherein the indicator is adjacent to the indicator window, and the indicator window is adjacent to the instructional window. Also, the messages displayed and, thus, the actions resulting from the Scalice device are very different from the messages displayed, and the actions elicited, by the device of the current invention. Thus, the Scalice reference would not suggest the claimed method for a hotel guest to efficiently communicate with a hotel staff.

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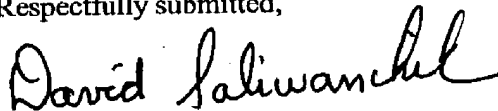
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In view of the foregoing remarks and the amendments set forth above, the applicant believes that the currently pending claims are in condition for allowance, and such action is respectfully requested.

The Commissioner is hereby authorized to charge any fees under 37 CFR 1.16 or 1.17 as required by this paper to Deposit Account 19-0065.

The applicants invite the Examiner to call the undersigned if clarification is needed on any of this amendment, or if the Examiner believes a telephone interview would expedite the prosecution of the subject application to completion.

Respectfully submitted,



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